



A note from Dean's Desk.

It's now approaching 12 months since I moved down from Queensland to take the role of Branch Manager for the Turrumurra and Lindfield **Community Banks**®. In that time I've been focused on meeting as many of our customers, community groups and business clients as possible. What stands out time and time again from my conversations with everyone is that, it's our staff that makes our community bank what it is.

This month we are celebrating 10 years of service from Vikki Atkins, a much-loved member of our team, who plays an important role in helping our local community. We are also pleased to welcome Warren back to the branch after suffering a stroke last year. It's great to have him back on deck.

We hope you enjoy this Newsletter, which features just some of the amazing people, and projects that we've been able to support over the last few months.

Kind regards,
Dean Castell - Branch Manager

Welcome Back Warren

We are pleased to advise that Warren Dwyer has returned to work. You can find Warren at the Lindfield branch on Monday, Tuesday and Thursday mornings. Management, staff and customers are thrilled to have him back at the branch after what has been a challenging 12 months since his stroke. Drop into the Lindfield branch and say hi to Warren, he would love to see you!



Vikki Celebrates 10 years!

Vikki started working for the Turrumurra **Community Bank**® branch on the 15th of January 2007, since then Vikki has enjoyed a very rewarding 10 years at the bank.



When asked what Vikki loves most about her job; *"I just love my job, I love the bank and all that we stand for. I can honestly say that I work for a bank that gives money away! We give back to the community and we have built strong relationships with our customers. I would say that we know 90 per cent of the people who walk in the branch by name and I'm very proud of that."*

Vikki works between the Turrumurra and Lindfield **Community Bank**® branches and was involved in the opening of the Lindfield branch back in 2011. Vikki credits her time at the bank to the long standing colleagues she works alongside. "We are like one big family. We spend more time with each other than we do our families".

Not only does Vikki work in the local community, she also plays a role in the local SES as the Catering Manager, and does a tremendous job of organising volunteers and the exorbitant amounts of food needed to feed them. During the last big storms in the middle of 2016 Vikki and her team cooked over 600 meals for both SES and RFS volunteers at their Jubilee Oval headquarters in Wahroonga.

The SES and RFS facility at Jubilee Oval Wahroonga opened in May 2013 with the assistance of a \$100,000 donation from the Turrumurra and Lindfield **Community Bank**®. The bank also helped to raise another \$100,000 towards the fit-out of the two new headquarters. Yet another reason Vikki loves working at her local **Community Bank**®.

Congratulations Vikki on your 10 years serving the community of the Turrumurra & Lindfield **Community Bank**® and the SES!

Jumbo Joy Flight – Bringing Smiles and Joy to Disadvantaged Children.



Once a year 350 disadvantaged children who suffer from intellectual or physical disadvantage, life-threatening illnesses, homeless backgrounds or from circumstances where holidays are not possible, get the chance to experience flying in a jumbo jet, thanks to the generous work of The Rotary Club of Turramurra.

The concept was instigated by the Rotary Club of Turramurra's Community Service Committee, headed by Neil Bridge, back in 1973. Since then the annual one-hour flight in a Jumbo 747 has transported more than 14,000 children on the 90-minute flight. These days the organisational efforts for this annual event are expertly led by Mark Hedges (President) and the Turramurra



team who feel passionate about the joy the event brings to so many disadvantaged children.

"The Jumbo flight is an event that gives joy not only to the children, their parents and carers, but to those who are involved from Rotary, Qantas and Pathfinders – many of which have undertaken the flight numerous times. The excitement of the children makes us want to repeat the event year after year" Mark Hedges.

This annual 90-minute magic flight would not be made possible without the generous donations of Qantas who provide the aircraft, their staff - including pilots and crew, who all volunteer their time, Qantas Pathfinders who attend to the ticketing and ground support, Sydney Airport Corporation Ltd who waiver any incurred airport charges as well as Shell Australia who generously donate the fuel.

The Turramurra **Community Bank**[®] branch has been a longtime supporter of this wonderful project. Last November two of the bank staff were fortunate enough to join the festivities and had a fabulous time. Complete with bubble machines, clowns, stickers, children roaming around the plane all with huge smiles on their faces this event clearly changes lives.



"What a fabulous experience to see the children's faces light up, and the collaboration of people volunteering their time to give these children that joy. I am so proud to work for a company that aligns themselves with projects like this in our local community" Sharon Franke – Community Development Manager Turramurra and Lindfield **Community Bank**[®] branches.

To nominate a child for a seat on the next flight, or to find out more about this tremendous event visit: <http://www.turramurrarotary.org.au/index.php/club-projects/jumbo-flight>

Putting Community into Community Banking

On the evening of November 3rd 2016 eight deserving not-for-profits received their Community Grants awarded by the Turramurra and Lindfield **Community Bank**[®] branches.

\$26,206 worth of grants was provided to eight charities and organisations who have helped to support and shape the Ku-ring-gai area.

Pymble Public School and **Cromehurst Specialist School** each received \$5,000 towards much needed playground and equipment upgrades.

Cromehurst Specialist School, which caters to a range of students with moderate to severe disabilities, will now have fitness equipment for its senior students, whilst **Pymble Public School** will be funded to provide new seating for its infants playground. This seating is courtesy of the Ku-ring-gai Community Workshop (Men's Shed), who also received a \$1,500 grant to purchase new nail guns for off-site community projects.

Fresh Tracks Foundation, received their first community grant from the Turramurra and Lindfield **Community Bank**[®] branches late last year, will be using the \$3,674 grant to purchase a recumbent bicycle for Cycle Hub sessions.



This modified bike reclines to allow for easier mobility for those with intellectual or physical disabilities, and will be a welcomed addition to Cycle Hubs, which are unique rehabilitation programs for those who suffer from acquired brain injuries.

A further \$3,500 was granted to the **Hornsby Ku-ring-gai Womens' Shelter**, to provide the crisis accommodation centre with the resources to implement and run an in-house employment program for homeless women.

Studio ARTES, a former recipient in 2009, received \$4,500 for their latest community outreach program, which will provide a new creative arts program to engage with adults living with disability in the area.

Long-time recipient, **KYDS**, who provide free, confidential and highly respected counselling and support services for North Shore adolescents and their families, received \$1,534 to redecorate their waiting room and create a welcoming space for young people and their parents.

The last recipients for 2016 were **Normanhurst Scouts**. With a grant of \$1,500, the Scout Association of Australia will now be able to purchase new abseiling, canyoning and caving equipment for the entire Sydney North Region Scouts.

These grants are only possible because of the customers who bank with us. If you haven't already done so, please come and visit either our Turramurra or Lindfield branch and experience the **Community Bank**[®] difference for yourself – we are bigger than you think we are.

Your Business is Our Business

Part of the Turrumurra community for the past eight years, La Stazione offers high quality freshly baked breads, excellent coffee and a wide breakfast and lunch menu within their premises on Rohini Street. Late last year the business was purchased by Hector Salazar and his partner Claudia who have been humbled by the warm welcome they received from the local community.

For Hector and Claudia, listening to their valued customers is key to the success of their business, and since taking over ownership of La Stazione in October 2016, the couple have made changes to the cafe's menu and service offering to reflect their clientele's requests. The introduction of healthy lunch options was the first priority for Hector and Claudia. The menu saw a wide range of wholesome salads, wraps and baguettes introduced along with a summer drinks bar offering fruit smoothies, milkshakes, iced coffee and frappes.

Not only did the menu receive an upgrade, the payment facilities, energy consumption, carbon footprint and waste management all received a review, with new systems introduced.

However, small business is not all delicious bread and frappes; it can be tough starting a new business. Hector and Claudia turned to Turrumurra **Community Bank**[®] to support them through some of the challenges when taking over La Stazione.

"As business owners you can face some tough challenges and you appreciate having someone supporting you throughout," says Hector. "In our case Turrumurra **Community Bank**[®] believed in our project when no other bank did, (and) we are immensely grateful for that. The bank is very collaborative and supportive; they are always keen on helping our business in every way they can," he continues.

It's fair to say Hector and Claudia have settled into the community nicely and enjoy greeting regular customers who stop by on their



way to the train station for their favourite treat or warm bread fresh out of the oven!

If you're in the area, why not pop in and say hi to Hector and Claudia. Their wholemeal sourdough and coffee is a must!



La Stazione

27 Rohini St, Turrumurra (beside the station crossing)

Operating hours:

Monday to Thursday: 6:00 am to 6:30 pm

Friday: 6:00 am to 5:00 pm

Saturday: 6:00 am to 4:00 pm

STUDIO ARTES

Studio ARTES is a leading, independent, not-for-profit creative arts service provider, offering programs that empower people living with disability by tapping into their creative potential. Studio ARTES is a place where all people with any disability can participate in artistic, creative and recreational activities.

The service has been running for 17 years, and has seen over 2000 adults living with a disability benefit from the high-quality programs.

Community volunteers and fundraisers play a crucial part in Studio ARTES success. Unfortunately, in April 2016 Studio ARTES suffered a devastating fire, destroying their entire studio and its contents. The community at large has helped them to rebuild all services and replace vital equipment.



Now operating out of new premises in Jersey Street Hornsby, the focus is on raising funds for the necessary fit-out of the space. This couldn't be achieved without the support of organisations and businesses within the community.

The Turrumurra and Lindfield **Community Bank**[®] branches awarded Studio ARTES a community grant of \$4,500 in 2016, which helped to extend their community outreach programs such as; performances, exhibitions, excursions to film sets, fashion shows and art exhibitions.

A major annual fundraising event for Studio ARTES is their 'Ride a Day in My Wheels'. The event was developed in recognition of 'International Day for People with Disability' by Studio ARTES member and wheelchair user, Oliver House. People are invited to look at life from a wheelchair user's perspective and complete a series of physical and mental tasks. The Turrumurra and Lindfield **Community Bank**[®]



branches sent along Chris Williamson to test his abilities and support such an important community fundraising event. Chris jumped into a wheelchair and sped around the course at Hornsby Mall. Additionally he had to put on a blindfold, learn sign language and paint with a headset. Chris was a great sport and passed all the tests, whilst helping to raise \$17,000 towards the re-build campaign at Studio ARTES.

If you would like to get involved with Studio ARTES simply log onto the website and click through to the volunteer sign up.

studioartes.org.au

The Bobbin Head Cycle Classic

Pedal to save lives.

SUNDAY 26 MARCH, 2017

The Bobbin Head Cycle Classic is a fun community ride for bike enthusiasts and recreational riders. Comprising four distance options, ranging from a challenging 104 km to a social 27 km, the event caters to all level of rider. All rides start and finish at Karuah Oval Turramurra, with a scenic route through Ku-ring-gai Chase National Park.

This annual event is organised by a team of valuable volunteers from the Rotary Clubs of Ku-ring-gai, St Ives, Turramurra and Wahroonga as a way to connect the community and raise funds for various charities in need. This year 70% of all funds raised will go to Lifeline, with the remaining funds divided up between 6 other needy organisations. (for a full list of charities please visit: www.bobbinheadcycleclassic.com.au/content/donate/gjlt3d)

If riding isn't for you, but you'd love to get involved; visit the Bobbin Head Cycle Classic website for options on volunteering or helping to fundraise. Organisers are seeking over 450 volunteers to assist with the running of the fast approaching event.

Look out for the team from Turramurra and Lindfield **Community Bank®** branches, who will be pedaling to save lives in this year's event!

Bobbin Head Cycle Classic:
bobbinheadcycleclassic.com.au

Pymble Turramurra Pre-School

Pymble Turramurra Pre-school; affectionately known as Handley Avenue is steeped in history dating back to 1958, when a small group of committed Ku-Ring-Gai residents came together with a common vision - to establish a community Pre-school.

Achieving a reputation for excellence within the community over their 50 years in service, due not only to the high standard of teaching staff, but also their core values of respect, sharing, a sense of community, belonging to and a love of their natural environment.



Their lush gardens and overhanging trees create a natural sensory playground for the children to explore. Unfortunately, after routine inspection by local council in July, Handley Avenue was ordered to remove an enormous liquid amber tree that provided a large area of shade for the children.

As one of our valued customers since 2003, the Turramurra **Community Bank®** branch was pleased to be able to step in and provide a community grant towards the replacement of the tree.

The Turramurra **Community Bank®** branch has been an ongoing supporter of Pymble Turramurra Pre-school, providing another community grant back in 2010 for the purchase of two rainwater tanks, as well as providing ongoing support to purchase bikes and scooters for the silent auction at annual fundraising events.

*"We have a great relationship with everyone at the Turramurra **Community Bank®**. They are always willing to assist us in any way they can with our specific needs. Being 'just around the corner' from our Pre-school, it makes us feel like they are part of our community as well"* Melanie LeEVERS (Director at Pymble Turramurra Preschool).

Bendigo Home Loans.

A fresh start is the start of something bigger.

Drop into your nearest branch at 1273 Pacific Highway, Turramurra - 9488 9496 or 318 Pacific Highway, Lindfield - 9416 6337 to find out more.



bendigobank.com.au

Terms, conditions, fees, charges and lending criteria apply. Full details available on application. Bendigo and Adelaide Bank Limited
ABN 11 068 049 178 AFSL/Australian Credit Licence 237879. S56879 (02/17)



Ku-ring-gai Financial Services Limited 1273 Pacific Highway, Turramurra NSW 2074 ABN: 56 103 129 184

Directors: David Pegley (Chairman), Roman Tarnawsky (Deputy Chairman), Sara Adams, Alan Bardwell, John Gallu, Nirmal Hansra, Ian Langford-Brown, Linda McDonald, Chris Williamson, Julie Fidler (Co-Company Secretary, Non-Director) and Toni MacDermott (Co-company Secretary).

Turramurra and Lindfield Community Bank® branches

Turramurra

1273 Pacific Highway, Turramurra NSW 2074

Phone: 9488 9496

Email: turramurra@bendigobank.com.au

Opening hours: Monday to Friday 9.00am - 5.00pm
and Saturday mornings 9.00am - 12 noon

Website: bendigobank.com.au/turramurra

facebook.com/TurramurraCommunityBankBranch

Lindfield

318 Pacific Highway, Lindfield NSW 2070

Phone: 9416 6337

Email: Lindfield@bendigoadelaide.com.au

Opening hours: Monday to Friday 9.00am - 5.00pm

Website: bendigobank.com.au/lindfield

STAY IN TOUCH!



If you'd like to stay in touch and keep up-to-date with community bank happenings, sign up to our monthly electronic newsletter; turramurra@bendigobank.com.au



bendigobank.com.au

